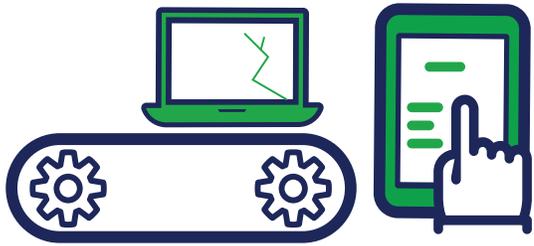
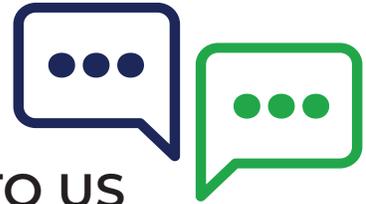
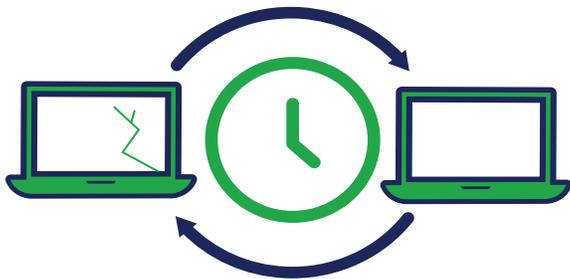


# 5 TIPS TO KEEP TURN TIMES LOW!



## 1. FLOW, DON'T FLOOD: SUBMIT REPAIRS IN A STEADY STREAM

Don't let your repair requests stack up. Submit repairs regularly for quicker resolutions.

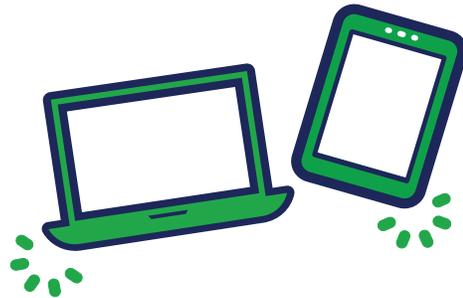


## 2. TIMELY REQUESTS MEAN TIMELY REPAIRS!

Submit repairs promptly to insure they are returned quickly.

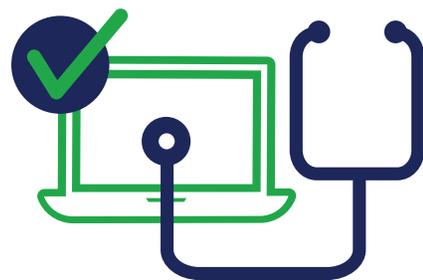
## 3. TALK TO US

Let us know if you have questions, concerns, or are unhappy with anything. Clear communication is key.



## 4. HANDLE WITH CARE!

Encourage responsible use. Hard cases can reduce repair rates by up to 30%.



## 5. STAY AHEAD OF THE GAME WITH REGULAR MAINTENANCE CHECKS!

Device refresh services prevent major issues when school isn't in session.